

intergator at Sparkassen-Versicherung Sachsen

The Sparkassen-Versicherung Sachsen is the only insurance company in Saxony. It started business operations on 1 October 1992. Its headquarters are in Dresden, its business region is the Free State of Saxony. The company offers all relevant insurance products for private, commercial and municipal customers. With over 1 million contracts, the company has developed a leading market position in Saxony: Every second household is insured with the Sparkassen-Versicherung Sachsen.

In 2011, Sparkassen-Versicherung Sachsen collected a series of ideas for the optimization of internal information management. During this process, the "retrieval of information and data in different source systems" was given the highest priority. Numerous technical disciplines see the information search process as a time-waster which impedes internal productivity. Based on this finding, a detailed requirements specification as well as a subsequent software selection process was initiated. As a result, Sparkassen-Versicherung Sachsen opted for intergator Enterprise Search.

The functionality of the intergator Enterprise Search was first demonstrated with a test installation. In addition to demonstrating feasibility, this also allowed requirements for the live system to be identified and formulated. After a successful internal rollout, intergator provides users with central access to information from various internal source systems. Starting from a central interface, data can now be found from the in-house intranet, file system (Novell), user email boxes (Lotus Notes) as well as from various address and quality management manuals. In this respect, FixFinder - as the intergator has been christened internally - offers a high degree of functionality and user comfort. Performance requirements are also met, both in terms of use and in the context of indexing.

interface:projects has specialized in the development of information management solutions. The product intergator provides a cross-system search engine and knowledge management solution with a comfortable and functional search interface. Time-consuming searching of different data sources is no longer required. intergator acts in accordance with the Federal Data Protection Act and is based on existing authorization concepts.

Sparkassen-Versicherung Sachsen



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The challenge

- Quick search in a variety of sources, among others Lotus Notes Mail (including archives), Notes specialist databases, Novell Filesystem, Intranet
- Customer-specific data protection (representative regulation) and data security requirements (virus protection)
- Team-specific views of the same data; team-specific ranking

The intergator solution

- Reading from sources using product-specific connectors; Implementation of customer-specific adaptations using plug-ins
- Indexing on a customer-specific intergator appliance (on site) while meeting requirements for indexing latencies and search times
- Integration into the single sign-on environment and intranet
- Support for internal communication of the solution
- Training for independent operation (and administration) by SVS

Customer opinion

"The FixFinder enables our in-house employees to access information from different source systems quickly and efficiently."

Detlev Eichhorn | IT Project Manager |
Sparkassen-Versicherung Sachsen