

intergator case study – Kühne + Nagel (AG & Co.) KG

With more than 63,000 employees and about 1,000 locations in more than 100 countries, the Kühne + Nagel Group is one of the world's leading logistics companies. Their main areas being sea freight, air freight, contract logistics and overland businesses, with a clear focus on high value-added areas such as computer science-based integrated logistics services.

The services offered by Kühne + Nagel Group also includes the following areas:

- Aerospace
- Automobile industry
- Food industry
- High tech
- Industrial applications
- Oil and gas logistics
- Pharma & healthcare
- Etc.

Whether it comes to the development of a new project or to the expansion of existing businesses, the research for information takes up a significant portion of the working day. Employees of different areas and skills work together to resolve complex tasks that require several disciplines. Since the required information is in different systems and data sources, the desire for an overarching enterprise search technology grew.

Kühne + Nagel (AG & Co.) KG

KUEHNE+NAGEL

Großer Grasbrook 11-13
20457 Hamburg

Phone: +49-40-30333-0

Internet: www.kuehne-nagel.de

Challenges

- Global heterogeneous system and architectural landscape
- High requirements for semantic procedures, scalability and usability
- Search results < 1 sec.

intergator solution

- intergator Enterprise Search Appliance + Hot Standby
- Features:
 - High availability of installation architecture
 - Entire integration in the system scenery

Customer's opinion

"We use the Search Appliance of inter:gator within the global eCollaboration solutions in business critical areas of Kühne + Nagel. inter:gator could successfully develop in a proof of concept and we are very satisfied with the product, quality and response time for technical support and the personal contact. [Alwin Lösche - Project Manager Internet / Intranet solutions]"