intergator case study – Vinnolit GmbH & Co. KG

Vinnolit is a leading PVC raw material manufacturer in Europe and the world market and technology leader in PVC specialties. Vinnolit produces and markets a wide range of PVC product ranges, covering all kinds of PVC applications, for example, in the construction sector, that are used in the automobile industry or in medical technology daily. With the plastic PVC, Vinnolit manufactures a product which continually evolves, but where also basic knowledge, which is well over 10 years old, may be as relevant as it was today.

Over the years, a lot of information and knowledge from different sources have accumulated at different places. At the same time, it is - due to the demographic developments – a challenge as many employees will leave the company in the next few years and many new employees will join. Therefore, Vinnolit has been focusing on the subject of knowledge management for the past two years. It deals with processes, people and technology. When discussing the topic of technical aids, the subject of a search engine soon firmly stood as a central theme.

Prerequisite for the acceptance of a search engine from the beginning was the assurance that data protection rules must not be jeopardized. In order for the developed authorization in the Windows file systems in the past 15 years to not become a major hindrance for the introduction of a search engine, an extensive clean up and consolidation work was carried out prior to the implementation.

Late 2012, the first contact with the company interface projects GmbH from Dresden was made at the Wima days in Stuttgart. After a product selection process, a proof of concept was performed with the Enterprise Search Engine integrator for several months, followed by a test phase. Mid-2013 the gradual rollout to the remaining users took place. In parallel, the consolidation of file systems was completed. Since late 2013, all users can search the intergator and the feedback is - even with initial skepticis – positive.

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Challenges

- Integration of permission from AD, Lotus Noted and external SharePoint
- More than 15 million indexed objects
- Heterogeneous data landscape
- Thin client infrastructure

intergator solution

- intergator Search Appliance with high availability
- Use of standard connections, indlucing permissions:
    - Lotus Notes
    - SharePoint
    - Fileserver
    - various SQL databases

Customer's opinion

"With integrator, we have implemented a system that satisfies both IT and the users." [Christoph Heinze, Head of IT]